

Geoff Colvin

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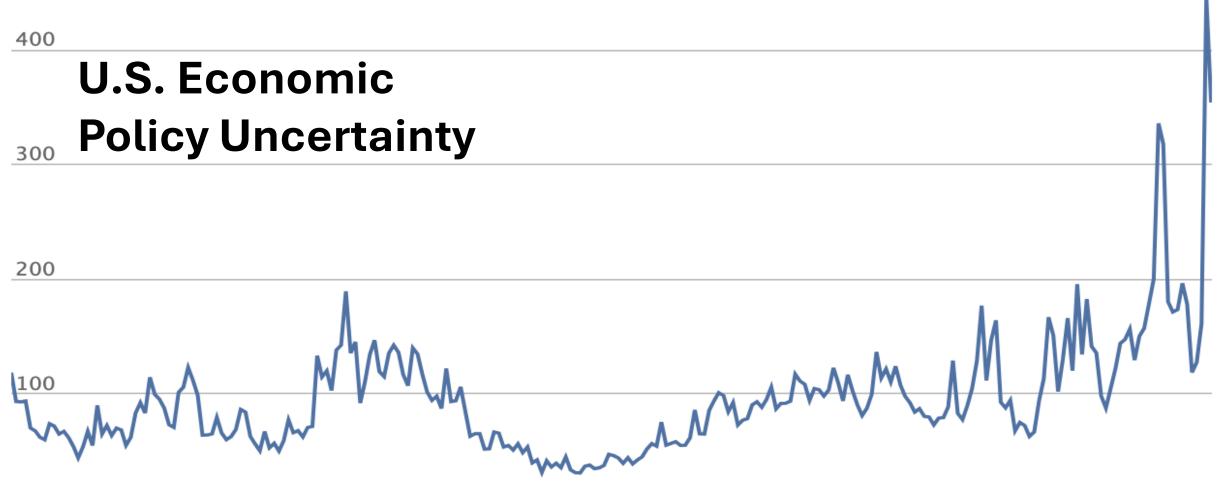
The Future Isn't Waiting: Confront Reality Now

Geoff Colvin 2025 HDA Annual Board & Membership Meeting 9 September 2025

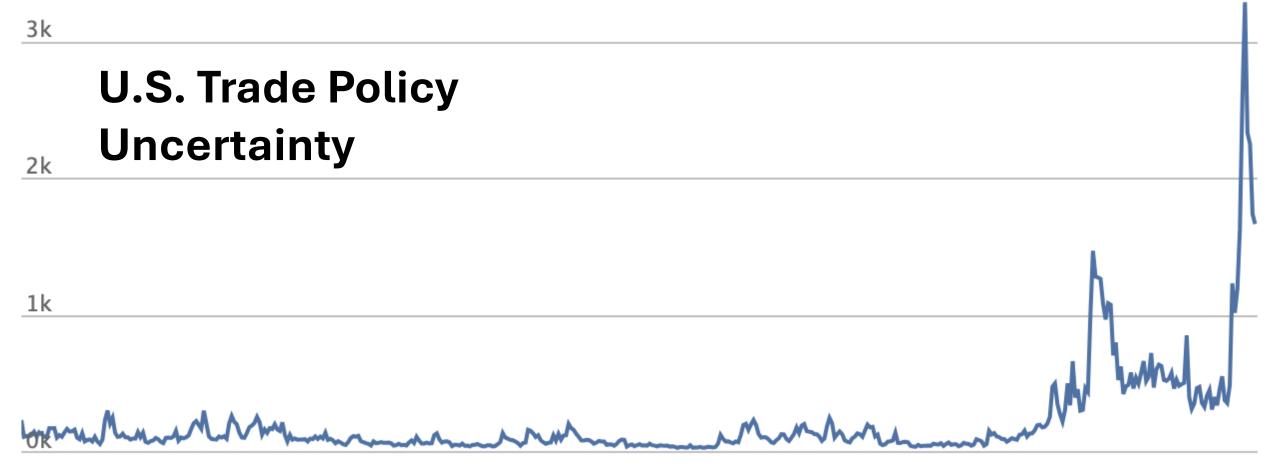


Headlines: Sept. 9, 2025

Uncertainty: It really is unprecedented.



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Policy - The realities we must confront

From all three branches of government







Policy - The realities we must confront

- From all three branches of government
- Tariffs



Policy - The realities we must confront

From all three branches of government

- Tariffs
- Immigration





"I don't want people to know exactly what I'm doing – or thinking. I like being unpredictable. It keeps them off balance."

AI - The realities we must confront

•Speed of advance



AI - The realities we must confront

- Speed of advance
- Potential black swans



AI - The realities we must confront

- Speed of advance
- Potential black swans
- Your employees

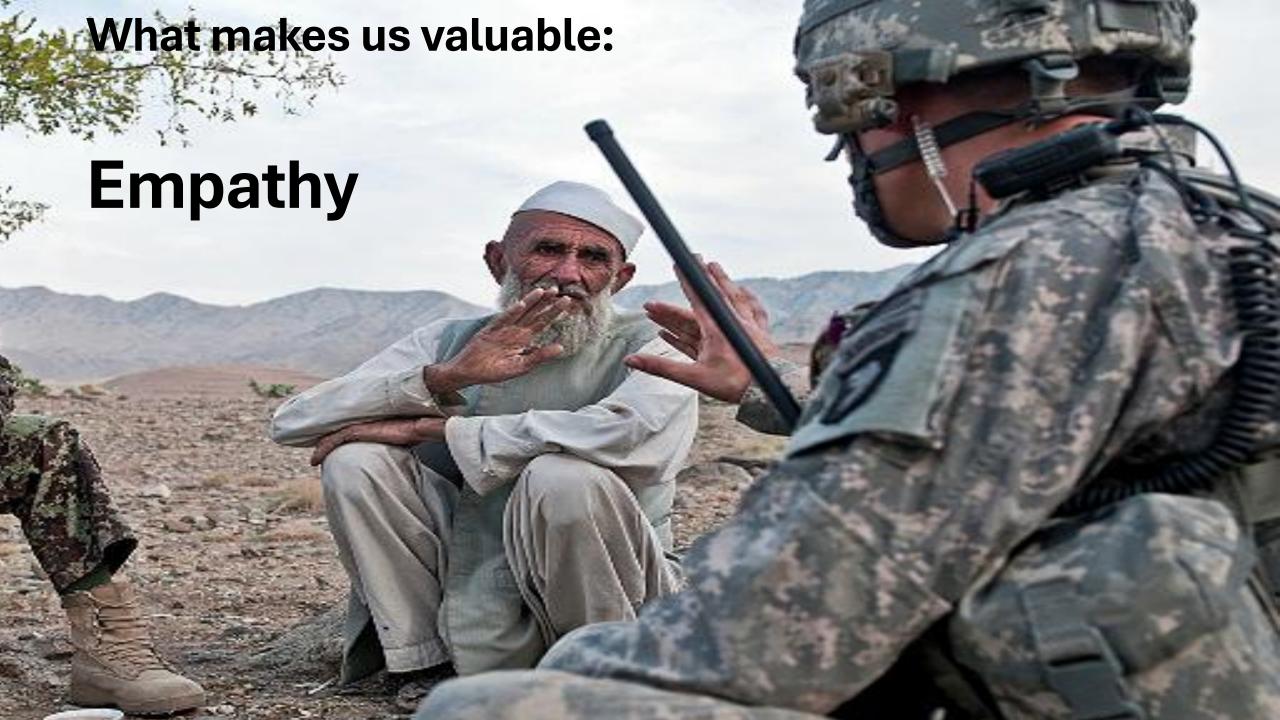


Humanity: The difference between highvalue workers and low-value workers

"What I most need now are people who are empathetic and collaborative..."

-CIO of one of the world's largest retailers





What makes us valuable: Storytelling





The magic of in-person interaction

A magic happens like this...



The magic of in-person interaction

...and not like this



The magic of in-person interaction

It's deeper than we realize



Why leaders fail to confront reality

Why leaders fail to confront reality: Ego



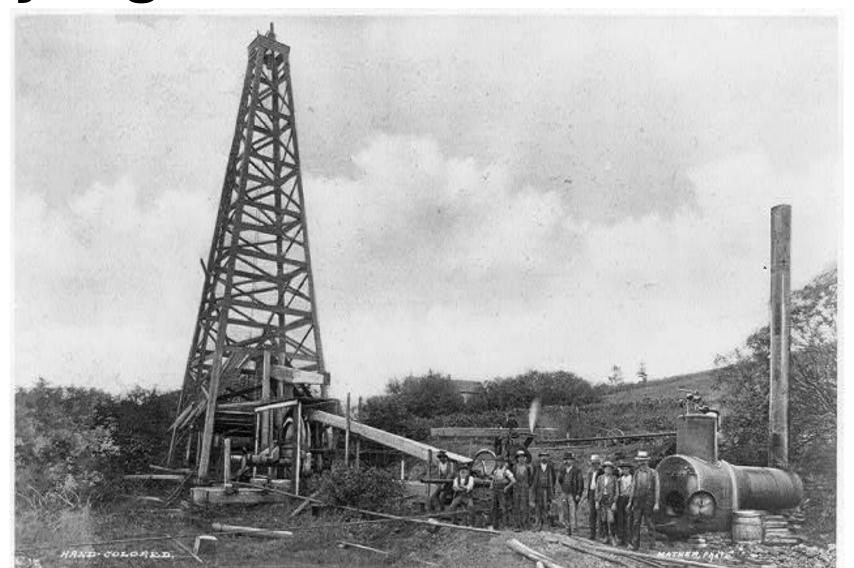




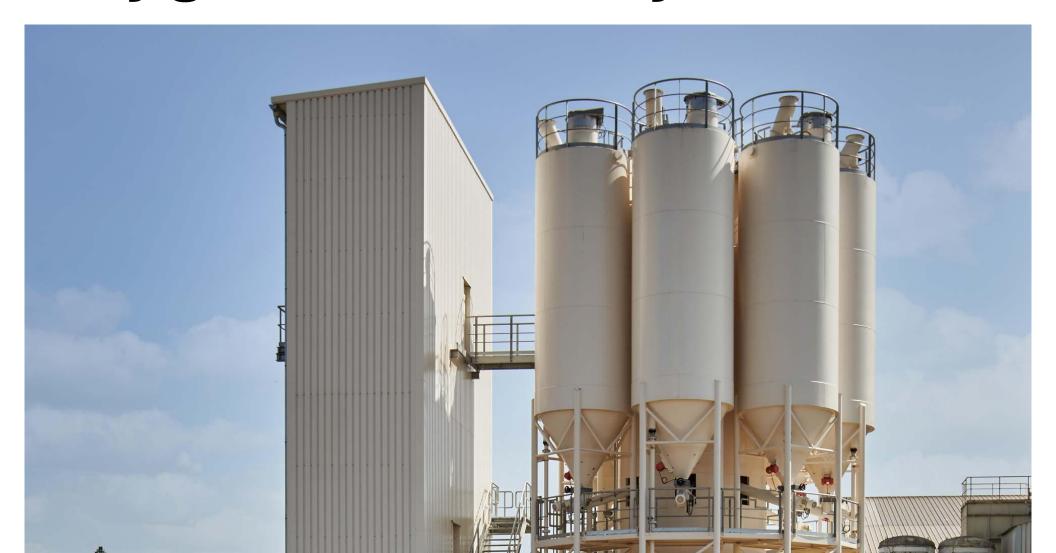
Why leaders fail to confront reality: Culture and Incentives



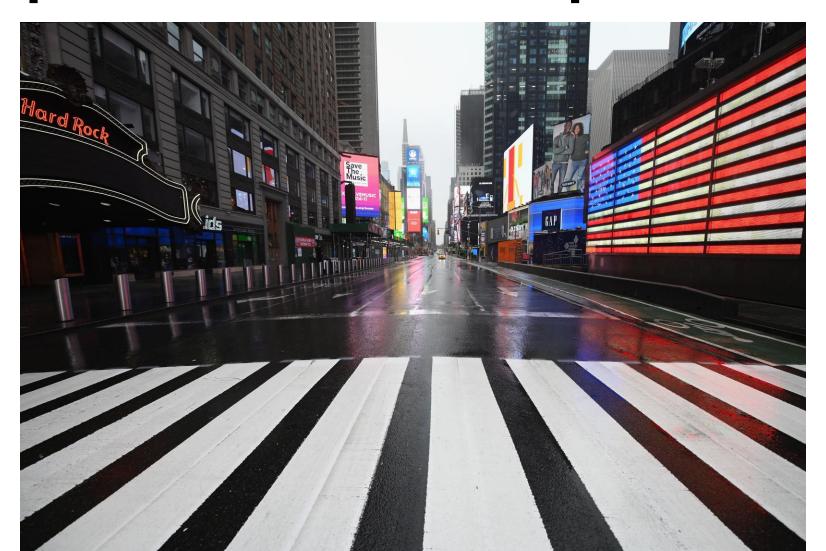
Why leaders fail to confront reality: Faulty Logic



Why leaders fail to confront reality: Faulty governance and systems



Changing the business model: Examples from the covid pandemic





Creating value in new ways – business model.

RITOS, TACOS & SALADS

WHAT GOES INSIDE

FEATURED ITEM

KID'S ME

OTIS

155-755

\$ 350-685

D 160-825*

SOFRITAS Ø VEGGIE

6.80

6.80

*Calorie Range

CHEESE OR SOUR CREAM 100-115* GUACAMOLE (ADD 2.05) 230*

For carnivores and vegans alike, try it on your burrito, bowl, tacos or salad.

145 Calories

YOUR

CHEESE QUE With a side of rice an

or kid's chips, and a

Kid's Drinks: Organic N



Creating value in new ways - business model.



Creating value in new ways - business model.

Creating value in new ways - business model.



Winners confront the new reality faster and more fully.



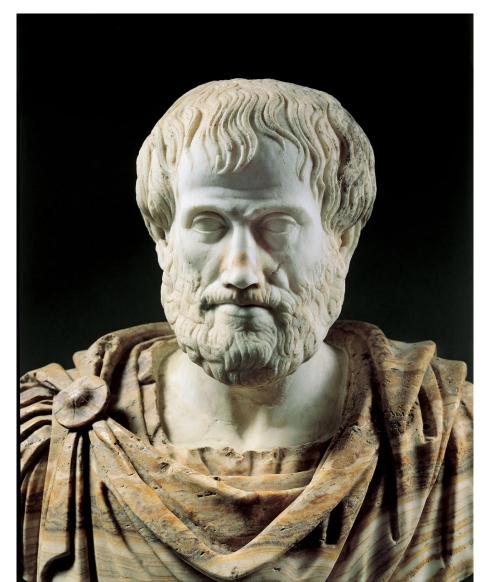
Winners stop protecting yesterday and create tomorrow.

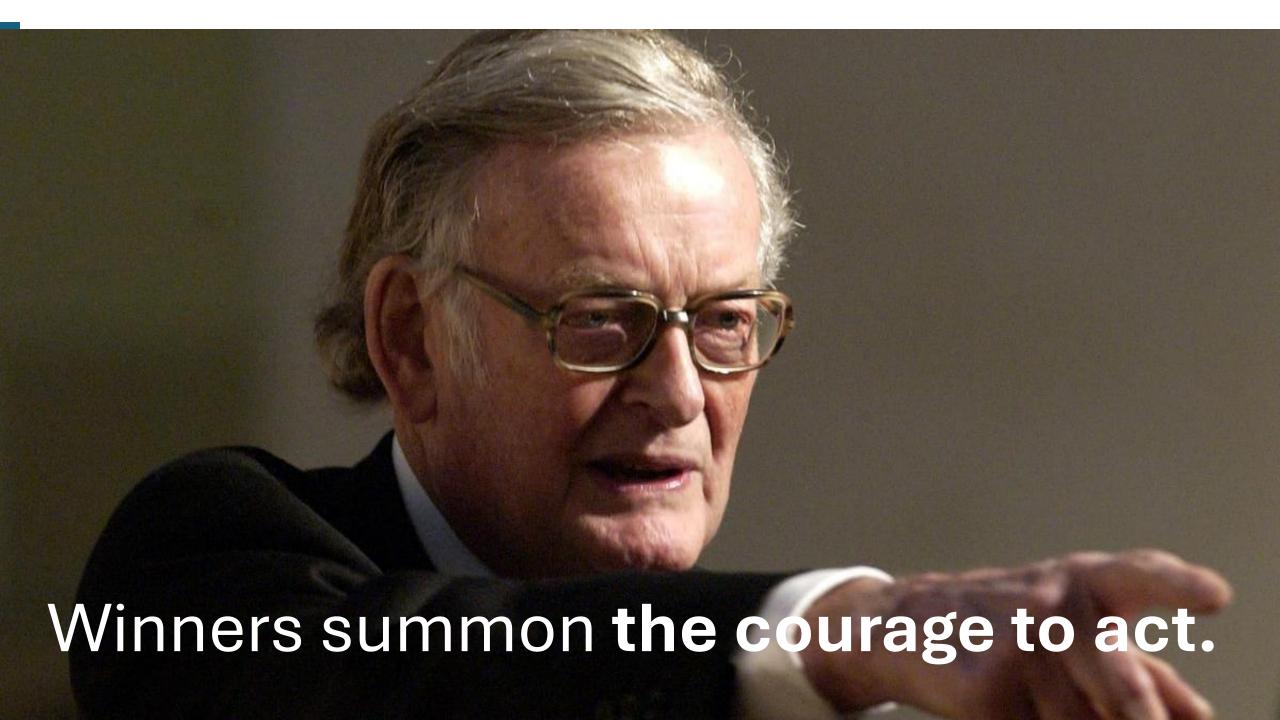


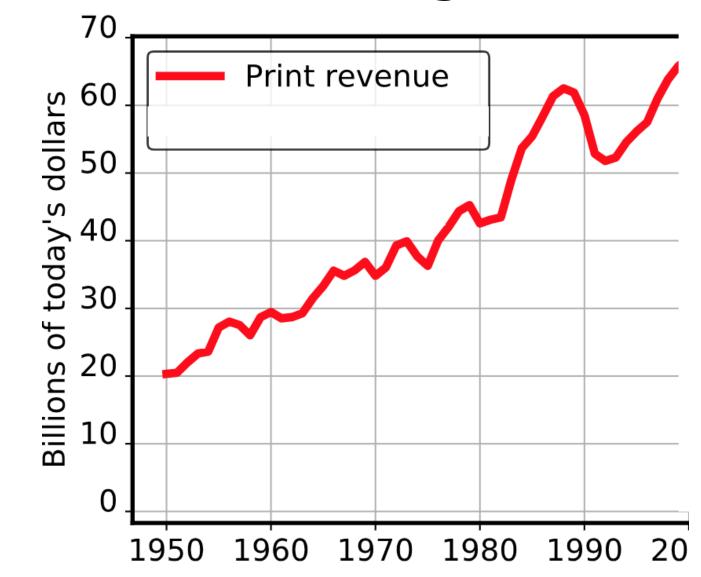
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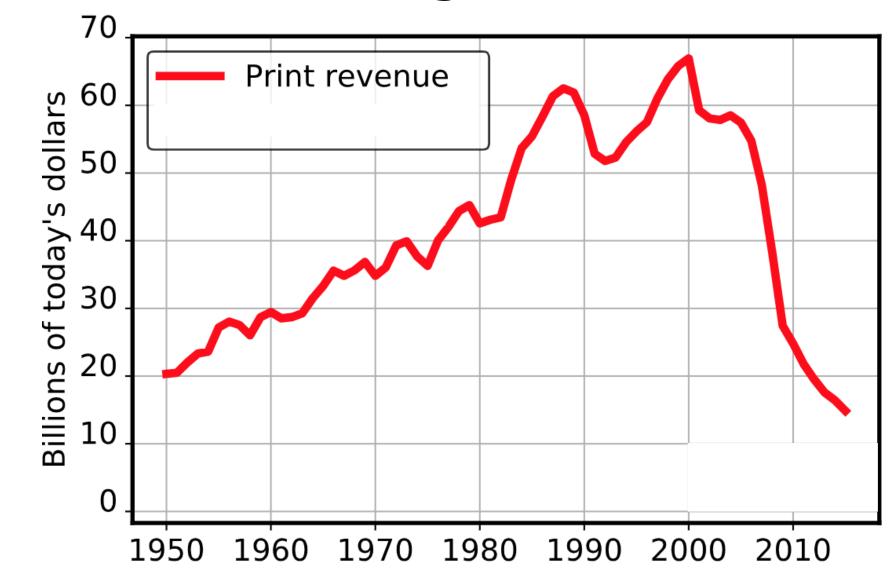


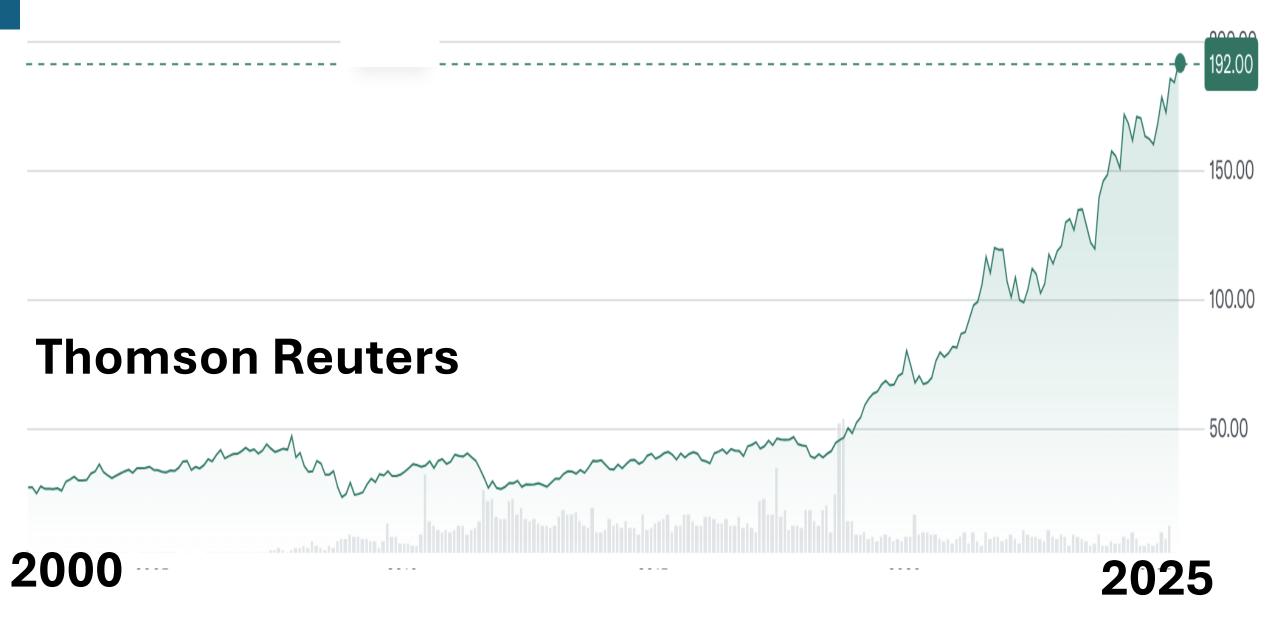








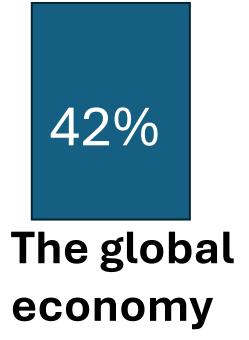




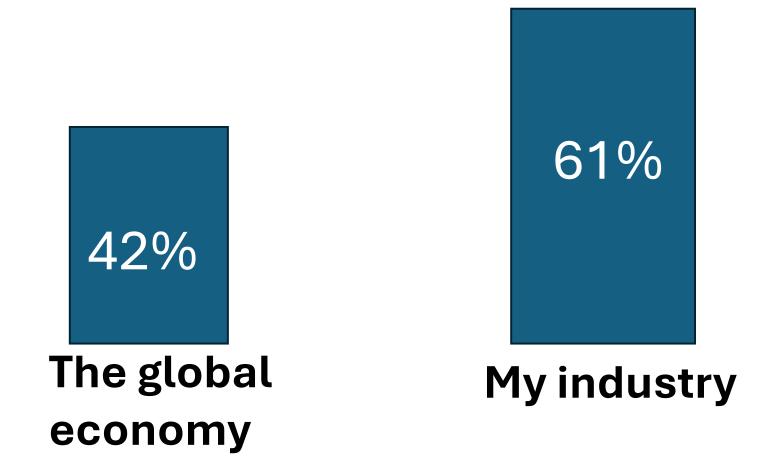
The value of optimism



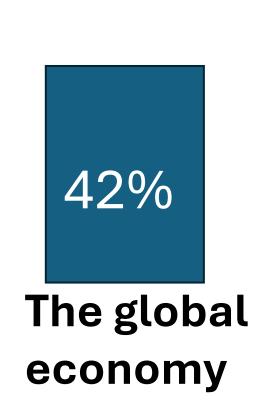
CEOs: I'm optimistic or very optimistic about the performance of...

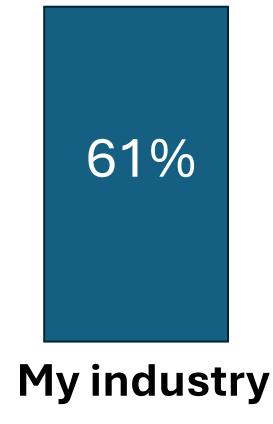


CEOs: I'm optimistic or very optimistic about the performance of...









My company

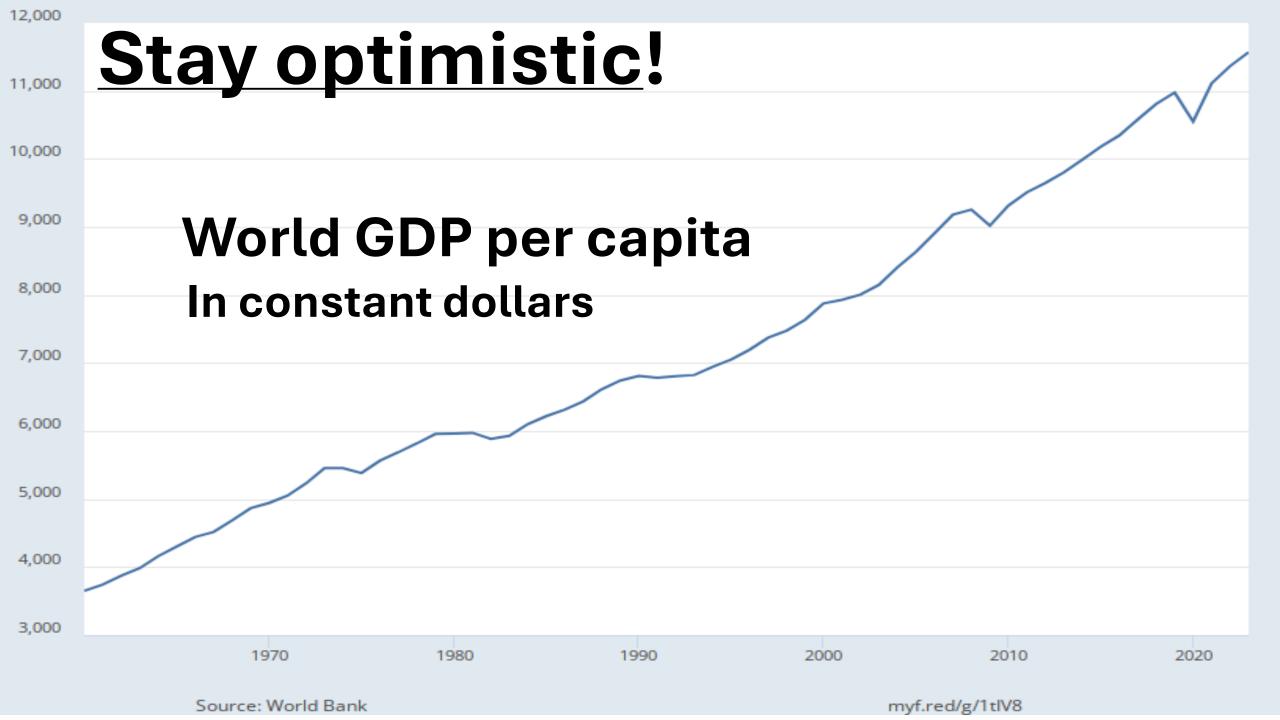
Optimism really is good for you and your organization.

Bottom line:

Winners – the optimists – see this tumultuous era not as a threat but as a giant opportunity.

Tumultuous times are when the leaders change.





Talent Is Overrated

What *Really* Separates
World-Class Performers from
Everybody Else



HUMANS ARE UNDERRATED

WHAT HIGH ACHIEVERS KNOW
THAT BRILLIANT MACHINES NEVER WILL

